## **MDFLOW TELEMEDICINE MOBILE APP**

**Download Instructions** 

**ANDROID** Instructions for any device that is not iPhone or Apple.

Step 1) Access your Google Play Store on your phone or tablet.



Step 2) Search "MDFlow" or "MDFlow Telemedicine"

Step 3) Download & Install the App.



Step 4) Once the App is installed, it will appear like this.



Please contact your doctor's office to arrange a Telemedicine appointment. For each Telemedicine session, you will be assigned a unique Channel ID and your doctor's office will provide this to you via email or phone. Please contact your doctor's office.



**Step 5)** Select Telemedicine Horizontal – for computers / Vertical – for Phones and Tablets



**Step 6)** After the patient has selected which view they would prefer, they will receive three (3) pop up notifications asking them to allow permissions for this app to access their audio and camera, as well as to save files.

Please make sure the patients ALLOWS all three (3) permissions to make sure they are able to connect to the doctor.

While in the session, if the patient is not able to see or hear the doctor, please have them uninstall the app and install it back and ALLOW all permissions.

## **MDFLOW TELEMEDICINE MOBILE APP**

**Download Instructions** 

**IPHONE/APPLE** Instructions for any device that is not Android.

Step 1) Access your Apple Store on your phone or tablet.



Step 2) Search "MDFlow" or "MDFlow Telemedicine"

Step 3) Download & Install the App.







**Step 4)** Once the App is installed, it will appear like this.

Please contact your doctor's office to arrange a Telemedicine appointment. For each Telemedicine session, you will be assigned a unique Channel ID and your doctor's office will provide this to you via email or phone. Please contact your doctor's office.



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